

Quick Fix Guide – Matrix 62000 Bed Rental

Sherman Oaks Medical Supplies

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Bed Not Responding?

1. Check Power Supply:

- Make sure the bed is plugged into a working wall outlet.

2. Hand Control Not Working?

- Make sure the hand control is plugged in securely at the junction box.
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Bed Beeping & Orange Light Appears?

Legs won't lower and bed is beeping?

This is a built-in safety lock.

How to reset it:

1. On the hand control, press and **hold the bottom right button** (chair icon with a downward arrow).
 2. Keep holding until the bed returns fully to the **flat** position.
 3. Once it stops moving, the beeping will stop and the system is reset.
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Buttons Not Working? Orange Lights Showing?

If you see orange lock lights and the remote is unresponsive:

Cause: The caregiver lockout panel on the **footboard** has locked the controls.

How to unlock:

1. Go to the footboard panel.
2. Find the large **black lock button** in the center.
3. **With one finger**, press and hold the black lock button.
4. **With another finger**, press each of the buttons showing an orange lock light.
→ Each press will turn off the orange light and unlock that function.